

安省便利殘障人士法案的目標是什麼？

安省便利殘障人士法案是希望於2025年1月1日或之前於以下方面給予殘障人士便利：包括

商品、服務、設施、住處、僱用、建築物、結構及房宅。這將透過發展，履行及加強便利條例而達成目標。法案內的便利條例由殘障人士、各行業代表及安省政府共同制定。



試想想安省居民如何才可上學、工作、消費、

旅遊及進行商業活動，有時有些障礙會阻止他們進行一些日常活動，如：前往喜愛的餐館進食，到遊樂場玩耍等等。

每一個安省居民都應有同等機會學習、工作、玩樂及參與社區事務。

隨著人口老化這需要變得更加重要。現時，大約百分之四十的六十五歲或以上人士有某種殘障。預計至2025年，全安省約有百分之二十一即每五個人便有一人為殘障人士。

所以安省政府於2005年6月通過了「安省便利殘障人士法案」(Accessibility for Ontarians with Disability Act)，目的使安省更親切便利，暢通無阻。



了解殘障人士的需要

失聰或聽覺有困難人士

聽覺有障礙人士可分為完全失聰或聽覺有困難。某些人於溝通時或需使用手語、字條或助聽器，有些亦會使用電郵、傳呼機、TTY 電話或 Bell Canada Relay服務。

智商發展困難、學習困難或精神健康不健全等殘障人士

除非有人告知，或注意到其行為、說話及身體語言等，您或許無法單憑外表得知顧客是否有上述殘障。



身體殘障人士

不是所有身體殘障人士均需使用輪椅，電動輪椅及助行器。有些人或於行動上有限制或需使用其他輔助工具。



視障人士

視障人士或完全失明、僅有部分視力、管狀視力(視野極狹小)、弱視或僅能看到物件的大概輪廓或光線來源。他們或需使用導盲犬或盲人手杖輔助他們的行動。



安省便利殘障人士法案之條例

法案內的條例將訂下規則，協助安省成為一個更親切便利及暢通無阻的地方。條例發展小組(Standards Development Committees, SDCs)將制訂便利條例的建議，並向社區及社會服務廳長(Minister of Community and Social Services)提出。條例發展小組成員包括：社區人士、商界代表及廣大公共事務機構，如：醫院、教育局代表、不同安省政府部門、殘障人士及殘障人士代表等。



公眾可審閱條例發展小組向安省社區及社會服務廳長提出的便利條例建議，並提出意見。便利條例建議草議完成後，安省便利法案的網頁將登出告示，以知會公眾參與審閱程序及提出意見。

公眾諮詢期後，安省社區及社會服務廳長將會決定那些建議將被制訂成法例。成為安省便利殘障人士法案法例後，這些條例將為安省居民使用產品及服務的便利情況提供規則、指引或程序。



為何便利殘障人士會為您的商務帶來好處？

殘障人士數目預計將隨著人口老化而增加，您又怎能把這個重要市場拱手相讓給您的競爭對手呢！

接待殘障人士顧客的好處：

- 殘障人士與社區內其他人士一起生活及工作，平均對五至六名人士如同事、家人、營商者及另一些為他們提供服務的公司具有一定的影響力。
- 殘障人士為忠誠的顧客及消費者 -- 作為小型商業機構經營者及服務供應商，您當然希望能妥善地滿足顧客的需求。當您支持便利殘障人士，顧客定會對您感到滿意及繼續惠顧。這些忠誠的顧客將會是您最好的顧客，他們亦會向朋友及家人推介您優質的產品及服務。

隨著人口老化，更多您現有及未來的顧客將會是殘障人士。消除障礙能助他們享用您的產品及服務，對您的商務有更好的幫助。



What is the Accessibility for Ontarians with Disabilities Act?

The purpose of the Accessibility for Ontarians with Disabilities Act is to achieve accessibility for Ontarians with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises on or before January 1, 2025, by developing, implementing and enforcing accessibility standards. The Act also provides for the involvement of people with disabilities, representatives of sectors of the economy and the Government of Ontario in the development of accessibility standards.

Think about what people might need to be able to learn, work, shop, travel or do business in Ontario. Each person in Ontario should have the same opportunity to learn, work, play and participate in the community.

This will become even more important as the population gets older. Even today, 40% of people over age 65 have a disability. By 2025, 20% - or one out of every five Ontarians - may have a disability.

That's why the Ontario government passed the Accessibility for Ontarians with Disabilities Act in June 2005 to make Ontario barrier free - or accessible - to everyone.

Under the Act, standards set out the rules that will help make Ontario more accessible. Proposed accessibility standards will be developed and recommended to the Minister of Community and Social Services by Standards Development Committees (SDCs). The SDCs will be made up of members of the community, business, the broader public sector such as hospitals and school boards, Ontario government ministries, people with disabilities and representatives of people with disabilities.

Why accessibility is good for your business

Predictions are that the number of people with disabilities will continue to grow as our population ages. Don't lose this major market group to your competitors!

You want to do business with this growing population of people with disabilities because:

- they live with, work with, and influence the rest of our population – on average, 5 or 6 other people, such as colleagues, family members, business owners and other service providers.
- they are loyal customers and consumers – As small business owners and service providers, you want happy, satisfied customers whose needs are met. When you support accessibility, you will make these customers feel comfortable and they will come back time and time again. These loyal customers are the best customers you can have and they are the ones that will recommend your quality products and services to their friends and family members.



As our population ages, more of your existing and potential customers will be people with disabilities. Eliminating and removing barriers so that they can enjoy your products and services will actually be good for your business.

查詢詳情

<http://www.ocrfa.com>

<http://www.mcass.gov.on.ca/accessibility/index.html>
Accessibility Ontario

<http://www.accessibilitydirectory.ca/>
Directory for Accessibility:
online directory of consultants,
suppliers and service providers that can
help make your business or
organization accessible

合辦機構



安省便利殘障人士
法案資料小冊子

Accessibility for Ontarians
with Disabilities Act

